



Zodiaq®

Order & Delivery INFORMATION

PLACING AN ORDER

Customers can place an order using the following methods:

- Call (800) 237-0229 ext. 1
- Fax (630) 761-9491
- Email: psorder@parksite.com

A fax confirmation will be sent to you confirming the order.

NOTE: You may place orders on reserve to secure material for future release. You will reduce the occurrence of additional freight charges while helping to assure that your material is available and ready when you need it. **You will be contacted at the end of 30 days to schedule delivery or the order will be cancelled.**

DELIVERIES

Order for delivery out of warehouse are based on your next scheduled delivery day when in stock and ordered prior to your branch's order cut -off time. Please call (800) 237-0229 ext. 1 for the delivery schedule for your area. Please check the price list for products with extended lead times. All orders must be inspected and signed for. **Any concealed damage to bundled or boxed products must be reported within 24 hours to receive credit.**

DELIVERY CHARGES

For all orders delivered UPS/Fed Ex/DHL; actual freight charge.

For all other orders standard delivery fee will apply.

NON-STOCKED OR SPECIAL ORDER MATERIAL

Parksite keeps inventory on our most popular/requested products. However, not all products are inventoried and some require additional lead times. If requested, Parksite will try to expedite the order, passing on any additional freight and up charges to the customer. Please ask for the specific additional charges. Minimum quantities may apply. **Special order product may not be returned.**

DROP SHIP INFORMATION

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Minimum Drop Ship: 4 full A-Frames (slabs are mounted, strapped and shrink wrapped on A-Frames)

(3cm full A-Frame = 8 slabs)

(2cm full A-Frame = 12 slabs)

Freight: \$125 per drop.

Ship date for Less Than Full Truckload: Up to 4 weeks from date order is placed; will be confirmed at time of order.

Drop Ship Truckload: 7 A-Frames.

Ship date for Full Truckload: Typically 3 weeks from date of order is placed; will be confirmed at time of order.

Freight: No charge on full truckloads.

RETURN POLICY

No returns after 30 days. Material must be in resalable condition as determined by Parksite. Parksite reserves the right to refuse returned material. **Drop ship and special order product may not be returned.** To obtain a return authorization number, call (800) 237-0229 x 1.

Restocking Fees: 25% for all products.

Price are subject to change without notice. All orders will be invoiced at prices prevailing at time of order.